



TeamGuard

Run your security company on one platform.

Rotas, GPS-verified timesheets, automated check calls, SIA compliance, cheat-proof patrols and client-ready invoicing — with mobile apps your officers and controllers actually use.

A proposal for security companies

teamguard.net · info@teamguard.net

Three jobs decide your reputation. Most tools help with none of them.

Security companies win and keep contracts on three things: **keeping officers safe, proving the service was delivered**, and **staying compliant**. Yet most operations teams fight all three with spreadsheets, WhatsApp groups and paper occurrence books.

That patchwork has real costs. A missed check call nobody notices is a safety incident waiting to happen — and a duty-of-care failure you'd have to defend. A client disputing last month's night cover becomes a write-off when there's no proof anyone was on site. An SIA licence that lapsed three weeks ago, discovered during an audit, puts a contract and your reputation at risk. And every one of those fires is fought by office staff on your payroll, out of hours.

TeamGuard replaces the patchwork with one system. Every shift, check call, patrol scan and incident flows through a single platform — GPS-verified at each step, escalated automatically when something needs a human, and turned into professional client reports at the end of the month. You see your whole operation live. Your clients see the evidence. Your office gets its evenings back.

One platform, three surfaces

Web control room

The full picture in any browser: live dashboards, rota, staff compliance, incidents, invoicing and reports. Your office runs here.

Guard app

Book on and off, answer check calls, scan patrol checkpoints, log incidents with photos, raise the alarm. Offline-first, for basements and dead zones.

Company app

Your controllers' pocket control room: the live on-shift board, locate a guard on the map, acknowledge check calls, place checkpoints, review patrols.

60 sec

SAFETY-ENGINE MONITORING
CYCLE

3-level

ESCALATION FOR MISSED
CHECK CALLS

100%

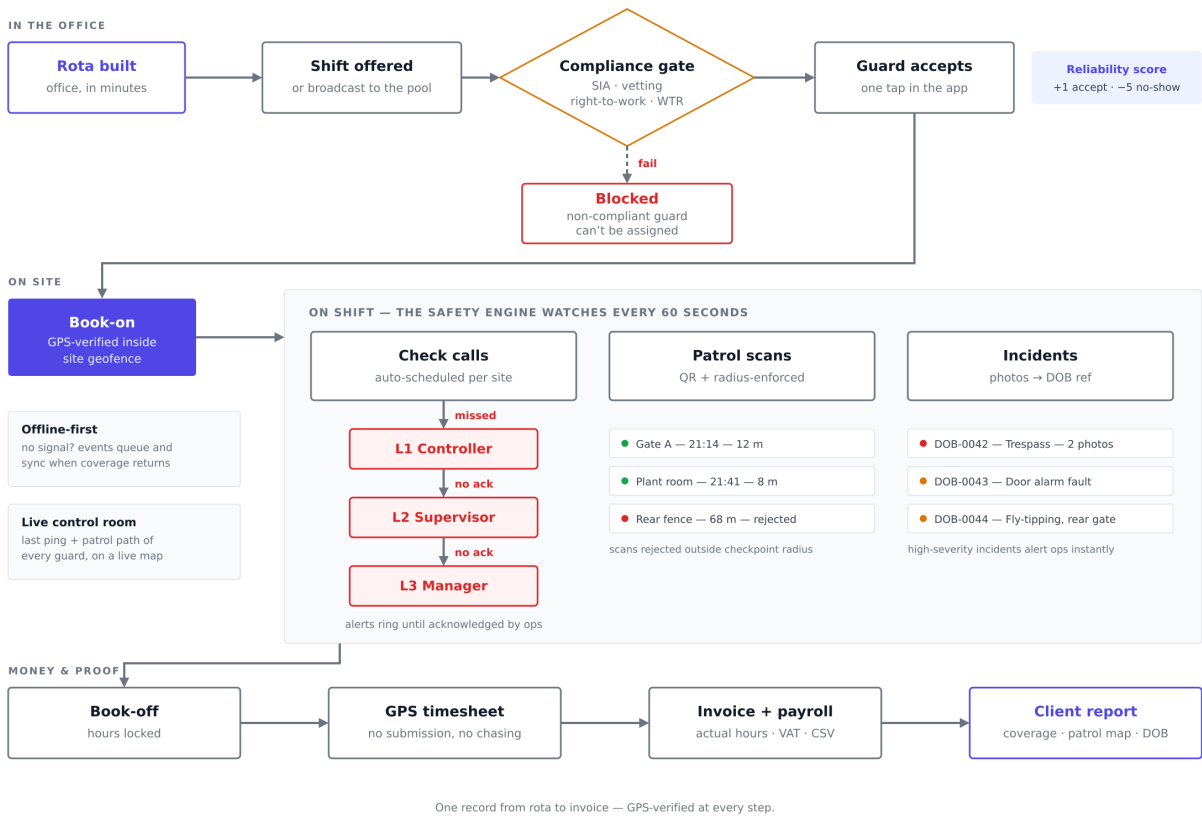
GPS-VERIFIED PROOF OF
PRESENCE

£10

PER STAFF SEAT, PER MONTH

How a shift runs on TeamGuard

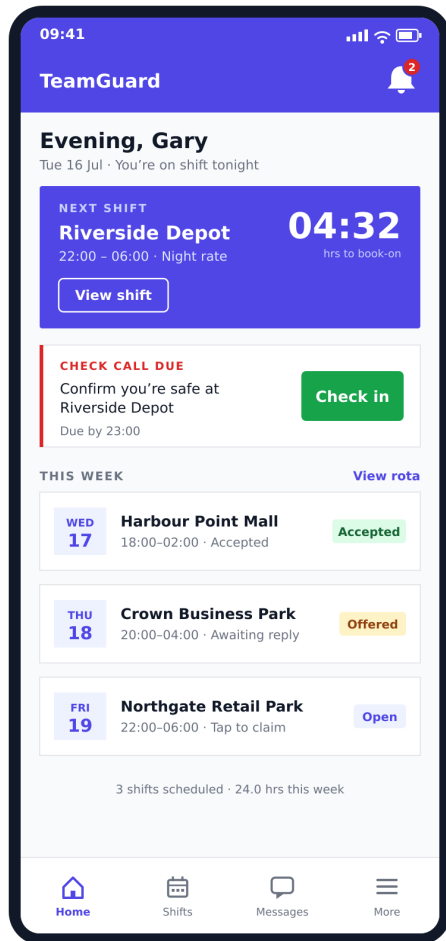
One record from the moment the rota is built to the invoice your client pays —
GPS-verified at every step, with the safety engine watching all night.



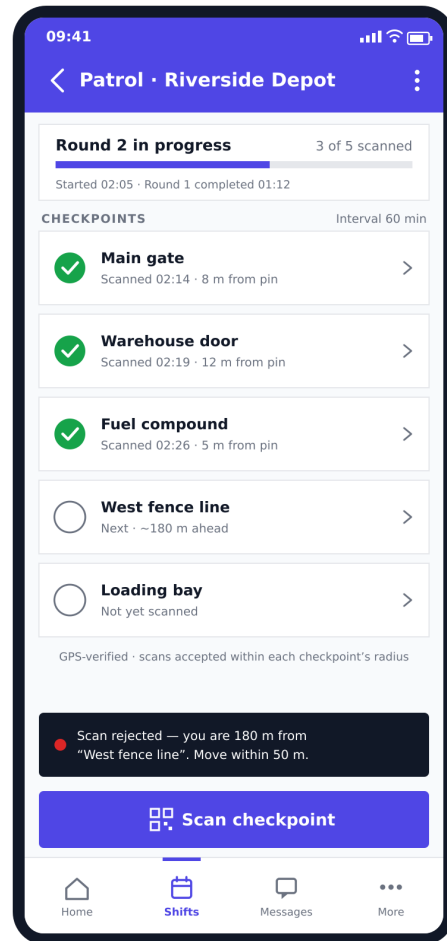
A missed check call climbs the escalation ladder until a human acknowledges it. A non-compliant guard never makes it onto the rota in the first place.

The guard app

Everything an officer needs on shift — built to be used at 3 am, in the rain, with one hand.



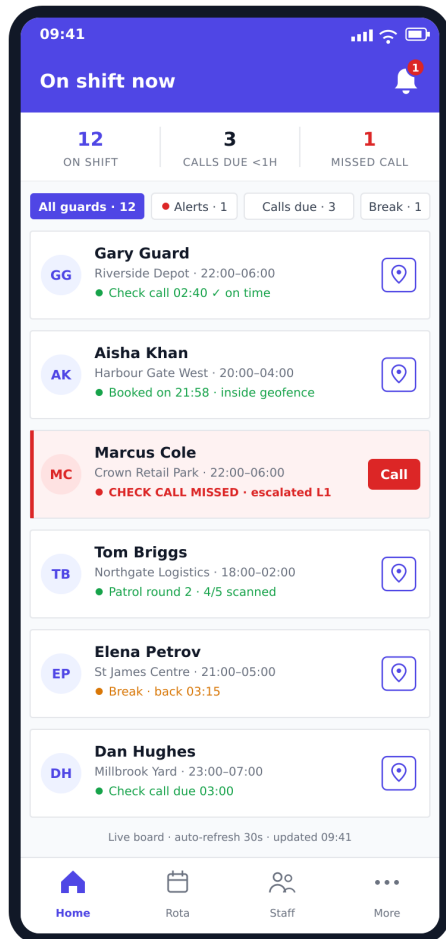
Home. The next shift with a live countdown to book-on, the check call that's due with one-tap check-in, and the week ahead — accepted, offered and open shifts at a glance.



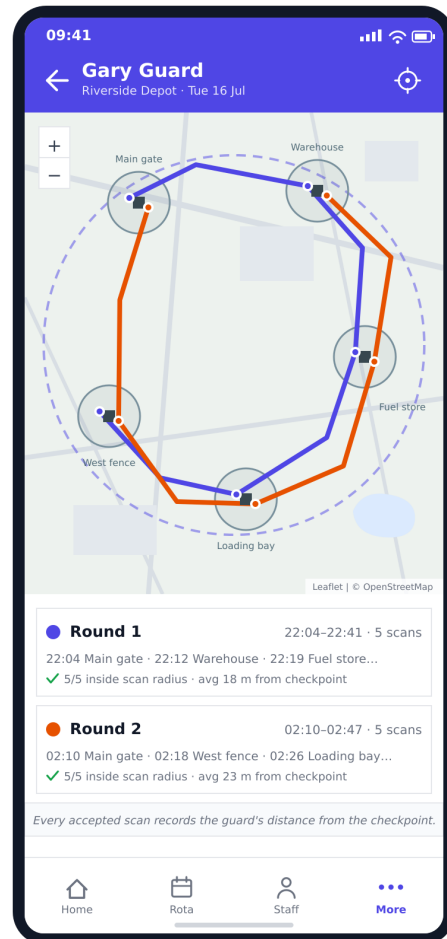
Patrol. Every scan is GPS-checked against the checkpoint's radius — note the rejected scan from 180 m away. Accepted scans record the guard's exact distance from the point.

The company app

Your controllers' pocket control room — the live picture of every officer on duty, wherever your duty manager happens to be.



Live on-shift board. Who's on, their last check call and patrol progress — with a missed check call escalating in red, one tap from calling the guard or seeing them on the map.



Patrol history. Every completed round drawn in its own colour with scan times, radius rings and distances — the proof of service your clients ask for, on a map.

The web control room

The whole operation on one screen: live shift board, check calls, patrol progress, incidents and compliance — updating in real time, no refresh button.

Demo Security Ltd

Control room - 12 on duty

OPERATIONS

Control centre

Check calls

3

Incidents

1

CLIENTS & SITES

Clients

Sites

Patrol tours

WORKFORCE

Staff

Rota planner

Absences

FINANCE

Invoices

Timesheets

Billing

SW

Sarah Whitfield

Controller - on duty

app.teamguard.net

Control centre

Wednesday 16 July 2026 · 21:47 · all systems normal

Search guards, sites, shifts...

3

+ New shift

ON SHIFT NOW

12

of 15 rostered tonight

CHECK CALLS DUE

3

next due 22:00 · Riverside

OPEN INCIDENTS

1

1 high severity · DOB-0107

SIA EXPIRING 30D

2

renewal reminders sent

Live shift board

LIVE

Updated 21:47:12

GUARD	SITE	SHIFT	LAST CHECK CALL	PATROL	STATUS
MW Marcus Webb Door Supervisor	Riverside Depot	18:00-06:00	21:30 · on time	4/5 scanned	On shift
AR Aisha Rahman Security Officer	Northgate Retail Park	20:00-04:00	21:15 · on time	3/6 scanned	On shift
DK Daniel Kovacs Escalated · L1 Controller	Crownpoint Business Ctr	19:00-07:00	20:45 · missed	2/4 scanned	Missed call
ST Sophie Turner Security Officer	Harbour View Offices	18:30-02:30	21:00 · on time	5/5 complete	On break
JO James O'Neill Door Supervisor	Riverside Depot	22:00-06:00	21:40 · on time	1/5 scanned	On shift
PS Priya Sharma CCTV Operator	Meadow Lane Warehouse	20:00-08:00	21:20 · on time	3/5 scanned	On shift
TF Tom Fletcher Security Officer	Northgate Retail Park	18:00-00:00	21:35 · on time	4/4 complete	On shift

Showing 7 of 12 guards on shift · refreshed 12 seconds ago

View full board

Tonight's check calls

Done

Missed

18

19

20

21

22

23

00

01

02

03

04

05

Recent incidents

View all

DOB-0107

Intruder at fence line

Riverside Depot · 21:12 · reported by M. Webb · 2 photos

High

DOB-0106

Fly-tipping at gate

Northgate Retail Park · 19:48 · reported by T. Fletcher

Low

Rota planning, staff compliance, invoicing, payroll export and client reports live in the same panel — one login for the whole office.

Build the rota in minutes — and let the system refuse the mistakes.

- **Offer and accept, not ring-around.** Assign a shift directly or offer it; the guard accepts with one tap in the app. Pay and charge rates snapshot onto the shift the moment it's assigned, so later rate changes never rewrite history.
- **The compliance gate.** TeamGuard will not let you assign a guard who is inactive, not BS 7858-vetted, missing right-to-work, or whose SIA licence won't still be valid when the shift starts. It checks again when they accept — nothing slips through between offer and shift.
- **Open-shift broadcasting.** Post uncovered shifts to your whole compliant pool. Guards see them in the app and the first to claim wins — cover at midnight without a single phone call.
- **Working Time guardrails.** Shifts over 13 hours, rest breaks under 11 hours between shifts, or clashes with approved leave are blocked before they ever reach a guard.
- **Availability and leave in the app.** Guards submit availability and request holiday from their phone; you approve or decline in the panel, and approved leave automatically blocks assignment.
- **Reliability scoring.** Accepts, rejections and no-shows roll into a 0-100 score per guard, so you know exactly who to trust with the critical cover.

What it means for you: the person building Friday's rota can't accidentally create a compliance breach, a Working Time violation or a double-booking — the system simply won't allow it.

Your duty of care, on autopilot.

TeamGuard's safety engine checks every live shift, every 60 seconds, all night — without a controller having to remember anything.

- **Automated check calls.** Each site sets its own interval; the app prompts the guard and they check in with one tap. Every call is logged with its exact time.
- **The escalation ladder.** A missed call alerts your Controller immediately — loud, repeated, impossible to miss. Still unacknowledged? It climbs to the Supervisor, then to the Manager or Owner. Escalations are acknowledged by your operations team, never by the guard — so a real emergency can't be silenced from the field.
- **No-show detection.** A guard who hasn't booked on within 15 minutes of shift start is flagged to ops automatically — you find out at 19:15, not when the client calls.
- **Panic button.** A hold-to-trigger emergency control in the guard app raises an instant alert to your whole operations team, with the guard's live location attached.
- **Locate on demand.** Ping an on-duty guard's phone from the panel or company app and watch their live position on the map.
- **Offline-honest by design.** Every event carries the device's own timestamp, so a phone in a signal dead zone is reported as "device offline" — and is never mistaken for a guard failing to check in.

What it means for you: a demonstrable, auditable lone-worker safety process — the thing clients ask about in tenders, and the thing that protects you if the worst ever happens.

When a client asks "was anyone actually there?", answer with GPS data.

- **Geofenced book-on.** Guards can only book on inside the site's geofence. A timesheet can't start from the bus stop — or from home.
- **Live location on shift.** Regular pings while on duty, with an instant alert to ops if a guard leaves the site geofence mid-shift.
- **QR patrol checkpoints, placed by GPS.** A supervisor walks the site with the company app and drops each checkpoint exactly where they stand — the phone captures the position. Print the QR code sheet from the panel and fix the tags.
- **Cheat-proof scanning.** Every checkpoint has a scan radius (50 m by default — set it per checkpoint). A scan from outside the radius is rejected on the spot: *"You are 180 m from West Gate — move within 50 m to scan."* A tag pulled off the wall and kept in the guard hut simply stops working. Every accepted scan records how far from the point the guard stood.
- **Patrol maps.** Every completed round is drawn on the map in its own colour, traced through the guard's actual movement, with scan times along the way. Multiple rounds in a night, each clearly distinguishable — visual proof of exactly what was walked.

What it means for you: disputes about coverage end with a map, not an argument. And the patrol regime your contract promises is the patrol regime that actually happens.

SIA compliance stops being a spreadsheet you remember to check.

- **Licence register with early warning.** SIA licence number, type and expiry for every guard — and a daily digest to your managers listing anything expiring in the next 30 days (you choose the window). Nothing lapses quietly.
- **Vetting and right-to-work.** BS 7858 vetting status and right-to-work verification per guard, enforced automatically by the assignment gate.
- **A digital Daily Occurrence Book.** Guards log incidents from the app with photos, category and severity. Every entry gets a sequential DOB reference; high-severity incidents alert your operations team the moment they're logged.
- **One-click site reports.** For any site and period: coverage delivered, the complete check-call record, incidents, patrol activity and the geofence record — generated as a branded PDF and emailed straight to your client from the panel.
- **Client portal.** Give clients their own read-only login to see their sites' activity — transparency that wins renewals, with zero extra admin.

What it means for you: audit-ready records without an admin day. When the assessor, the insurer or the client asks, the evidence is already formatted.

From completed shift to paid invoice without retyping a number.

- **Rate cards.** Day, night, weekend and bank-holiday pay and charge rates — per site or company-wide, with overnight windows handled correctly. The right rate lands on every shift automatically.
- **Invoicing built on evidence.** Generate a draft invoice from a client's completed shifts: actual GPS-verified hours, one line per site and rate, 20% VAT, sequential numbering. Adjust lines if you need to, then download the PDF or email it directly. Mark paid, or void — it's all tracked.
- **Payroll export.** Hours and gross pay per staff member for any period, as a CSV your payroll bureau or software can ingest directly.
- **GPS-verified timesheets.** Built live from completed shifts — no submission step, no chasing. Export as PDF; guards see their own in the app.
- **Your brand everywhere.** Your logo and colours across the panel, both mobile apps and every client-facing email and PDF. Your clients see your company, not ours.

What it means for you: invoices go out days earlier, built from the same GPS-verified record your client can already see — so they get paid, not queried.

One plan. Every feature. No surprises.

£10 per active staff seat, per month

- ✓ A seat is one active staff member — guard, controller or manager.
Deactivate a leaver and the seat frees instantly; your bill follows your real headcount.
- ✓ Everything included: the safety engine, patrols, compliance, invoicing, client portal, both mobile apps and unlimited clients and sites.
- ✓ 14-day free trial — no card required.
- ✓ No setup fees. No lock-in. Cancel any time.

Up and running in an afternoon

1. **Register at teamguard.net/register.** Your company workspace is live in two minutes, with you as the owner.
2. **Add your clients, sites and staff.** Guards install the app and sign in — it already wears your branding.
3. **Walk each site with the company app** to place patrol checkpoints where you stand, then print the QR sheets from the panel.
4. **Build your first rota.** TeamGuard takes over the check calls that same night.

Let's talk.

We built TeamGuard around the way security companies actually operate — lone workers, night shifts, SIA audits and clients who want proof. We'd be glad to walk your team through it on your own sites.

info@teamguard.net · teamguard.net · Start free: teamguard.net/register